

Capability Statement



Eather
Recruitment & Labour Hire

Looking after Regional NSW

www.eatherrecruitment.com.au



Our Story

Eather Recruitment and Labour Hire provides superior recruitment services (temporary and permanent); payroll outsourcing; labour hire and outplacement services across regional NSW since 2007.

Our broad client base encompasses boutique start-ups to multinational organisations across diverse industry sectors including local government, mining, financial services, banking, community services, public works and construction.

We are committed to sourcing exceptional permanent and temporary employees and labour hire personnel, across a range of job roles within diverse industry sectors.

We stand by our motto of “Looking after Regional NSW”, with our success built on a loyal customer base and a committed team of professionals with more than 30 years’ combined experience.

Eather Recruitment and Labour Hire provides solutions that benefit businesses, individuals and communities in response to the changing employment requirements of regional NSW.

Our Services

Permanent Recruitment

Are you looking for high quality candidates to fill permanent positions within your business? Eather Recruitment and Labour Hire are experts in matching the right person with the right role. Your dedicated consultant will work closely with you to source the very best short list of candidates who possess the skills set and personality profile you’re looking for.

Temporary Placement

Need someone casual, on demand and at short notice? Perhaps you need temporary staff for emergency relief, maternity leave coverage, increased business demand, or during tax time and peak periods. We have an extensive database of experienced, qualified temps who are ready and willing to assist your business - from one day to several months, dependant on your needs.

Labour Hire

Does your business need qualified and experienced trades and services personnel? Eather Recruitment and Labour Hire are able to provide blue and white collar labour hire solutions across all industry sectors throughout Regional NSW. Whether you need an individual with specific skills, or a whole team of tradespeople, Eather Recruitment and Labour Hire can help.

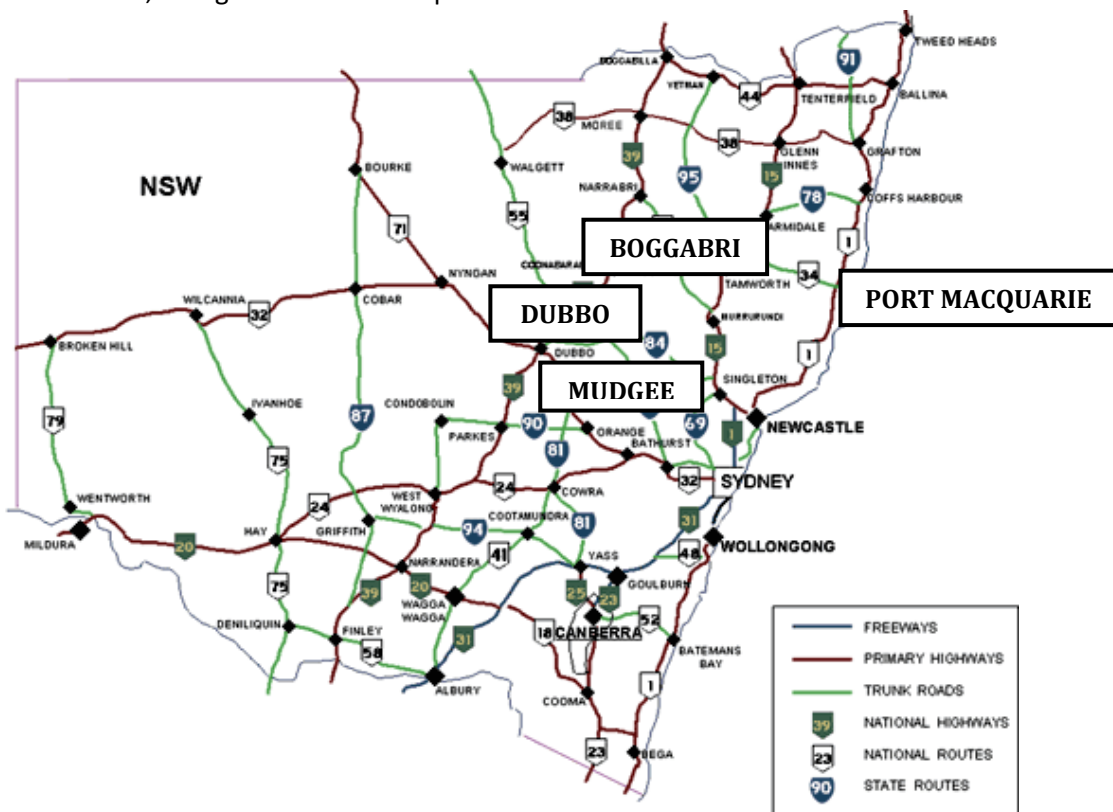
Our Process

Your dedicated Eather consultant will:

- Search our extensive database of qualified candidates
- Utilise our well-established industry contacts
- Develop an effective advertising program
- Conduct reference checks
- Interview potential candidates
- Initiate a police check/medical if required
- Conduct skill and competency testing
- Screen the shortlist thoroughly
- Refer a shortlist
- Organise interviews
- Assist with final offers
- Provide support during the decision-making process
- Monitor and provide post-placement follow-up for all employers and employees.

Our Locations

Eather Recruitment and Labour Hire services much of the Western regions and North Coast of NSW, with offices in Dubbo, Mudgee and Port Macquarie.



Our People

Darren Eather



Managing Director, Darren Eather formed Eather Recruitment and Labour Hire in Port Macquarie in late 2007 to provide superior recruitment services, payroll outsourcing, labour hire, and outplacement services across Regional NSW. Darren commenced his career in the banking and finance sector in Sydney in 1988 and has been working in the recruitment industry since 2000. *"It's the 1% things that make 99% difference"*

Bill Howard

Bill Howard joined Eather Recruitment and Labour Hire to concentrate on industry, commercial and civil construction, and mining services. His focus is to provide services to the resources industry in regional NSW. Over the past decade Bill has been responsible for managing the operations of two major regional construction companies, and was President of the Master Builders Association Mid North Coast. *"Always deliver more than promised"*



Ivana Agapiou



As General Manager of Eather Recruitment and Labour Hire, Ivana oversees the delivery of services across the business and manages the recruitment process. Ivana develops strong alliances and long term partnerships with employers and clients, and ensures business strategies and outcomes are aligned with the company's mission. Ivana holds a Graduate Certificate in Management and a BA in Teaching and Vocational Education. *"Our client's success means everything to us"*

Mandy Pead



A highly skilled administration support and recruitment resourcer with many years' experience working within high volume, high demand customer service roles. Mandy has a Certificate 111 in Business and enjoys the rewards of providing a consistent "more than is expected" service to customers and team members. Mandy combines all her strengths to ensure the smooth day to day running of the office

Amanda Galbraith

Amanda Galbraith has over 10 years' experience in the financial sector and is Eather Recruitment and Labour Hire's in-house Accountant. Amanda's vast knowledge of accounting, tax and payroll ensures every process is smooth and streamlined. Amanda holds an Advanced Diploma in Accounting (with Distinction) and is studying a Masters in Commerce.





Ben Greening

Ben's background in Project Management has provided him with excellent communication skills with an aptitude to develop long term client relationships by understanding clients' requirements and fulfilling those requirements. Ben's robust negotiation and sales skills complement an analytical mind able to retain a high level of information in a structured and organised manner.

Our Clients

Our clients include small businesses to multinational organisations across a diverse range of industry sectors including, but not limited to:

- Banking, finance and accounting
- Administration and customer service
- Community services
- Government agencies
- Energy and utilities
- Building, construction and Mining
- Healthcare
- Manufacturing

What Our Clients Say

Catherine Varra, Executive Director, Lifeline Mid Coast

"It has been a pleasure working with Eather Recruitment and Labour Hire. Their expertise ensured we had the very best applicants to choose from, and the process was streamlined and very friendly."

Julie Berry, Managing Director, Berry Financial Services

"We have used the services of Eather Recruitment and Labour Hire for a number of years. We recruited staff at many levels and Eather have always been effective in sourcing out the best candidates. Once a new staff member has been employed they continue to provide an ongoing service by liaising with both myself and the new employee to ensure that they have made the right fit. Eather's recruitment process is invaluable and I recommend them."

Kylie O'Donnell, Administration Manager, O'Donnell and Hanlon

"Eather Recruitment and Labour Hire has provided us with an excellent service since March 2009. We have always found them to be extremely professional and they have always succeeded in finding the right person to fit our company's needs. They take the hard work out of finding someone to complement our team."

Geoff Freeman, King and Campbell

"The staff at Eather Recruitment and Labour Hire exceeded our expectations with the level of service and support both during and after the recruitment process. We will continue to use Eather for any further vacancies and have no hesitation in recommending Eather Recruitment and Labour Hire to any employer."

Colin Booth, Board Chairman, Eastland Truss and Timber

"Their expertise in recruitment meant that we were not tied up in sorting applications and that only the very best candidates were selected for final interview. Eather Recruitment and Labour Hire took the time to understand our business and were able to match the right person for our needs. Their approach was personalised and highly supportive, we highly recommend them."

Jenni Kew, Operations Manager, Regional Development Australia Mid North Coast

Eather Recruitment and Labour Hire has been assisting Regional Development Australia Mid North Coast to fill our recruitment gaps for both temporary and permanent staff since 2011. In that time they have become a valued recruitment partner, always providing a combination of excellent customer service, market knowledge and top quality candidates. Their professionalism, flexibility and follow through have contributed to a mutually beneficial relationship.

Richard Cowley, Manager, The Brolga Project

Eather Recruitment and Labour Hire really are THE personal, (and personable) recruitment specialists. Incredibly professional in a competitive industry, they deliver that professionalism within an amicable framework that makes recipients feel as though they 'are the most important customer Eather has ever had'. The capacity of Eather Recruitment and Labour Hire to go 'above and beyond' is second to none; the Brolga Project looks forward to further developing its working relationship with these regional recruitment specialists.

Our Key Strengths

Excellence in Recruitment and Labour Hire

Our team of specialists have a diverse background in business, so we understand the needs of our clients and provide smooth and seamless solutions. Our clients trust and rely on our excellent service and expertise, and return to us time and time again for recruitment and labour hire assistance.

Regional Focus

With offices in Western NSW and on the state's Mid North Coast, Eather Recruitment and Labour Hire understands and caters to the unique needs of businesses operating in regional areas. Eather Recruitment and Labour Hire is an integral part of the communities in which we work.

Client Partnerships

We pride ourselves on forming lasting, close working relationships with our clients. Face-to-face and on-site briefings are an essential part of our process, while our staff are also able to 'shadow' or 'perform' specific job roles to gain a full understanding of your recruitment needs.

Tailored Solutions

At Eather Recruitment and Labour Hire we understand that there is no one-size-fits-all recruitment process, so we take the time to get to know our clients' requirements and tailor customised solutions to address your individual needs. We can provide you with the full recruitment service, or we design a personal recruitment package that incorporates the elements you require.

Innovative Approach

Our team are always on the lookout for ways to make the most of technology advancements to improve our systems and processes to benefit our clients. Eather Recruitment and Labour Hire utilises an efficient candidate database, a range of social media tools and an interactive website to communicate effectively with employers and employees alike.

Our Commitment

Safety

Eather Recruitment and Labour Hire is committed to the health and safety of our employees and any personnel who come into contact with our company. All our staff are trained in, and act in accordance with, the comprehensive safety systems and policies Eather Recruitment and Labour Hire has in place.

We ensure that our internal staff, as well as the staff we supply to our clients, comply with all relevant regulations and legislative requirements, workplace health and safety policies and police checks as required.

Our team have a solid understanding and strong working knowledge of the relevant regulations that apply across a range of industry sectors, and we work with clients to provide testing, training and induction programs suitable for your industry. Personal Protection Equipment (PPE) is supplied in accordance with the Workplace Health and Safety Act, and we can discuss any additional requirements specified by the client.

Quality

At Eather Recruitment and Labour Hire we are committed to providing the highest quality customer service, sourcing the highest quality candidates and personnel, and utilising the highest quality systems and processes.

We have a suite of formal policies to ensure Eather Recruitment and Labour Hire is able to meet, and exceed, our clients' expectations by providing the very best recruitment and labour hire services at all times.

Contact Us

Port Macquarie

2 Murray St
 Port Macquarie
 NSW 2444

Ph: (02) 6583 8222
 Fax: (02) 6583 6622

Dubbo

131 Macquarie St
 Dubbo
 NSW 2830

Ph: (02) 6809 9990
 Fax: (02) 6885 5005

Mudgee

Shop 7 The Gateway
 84-86 Church Street
 Mudgee
 NSW 2830

Ph: (02) 6809 9990
 Fax: (02) 6885 5005

Boggabri

70 Wee Waa St
 Boggabri
 NSW 2832

Ph: (02) 6743 4244

Email: port@eatherrecruitment.com.au
 Website: www.eatherrecruitment.com.au

Approved Contractors for



Alliances and Partnerships



Professional Memberships

